



# SICM

SOUTHEAST IOWA CASE MANAGEMENT



Independent Case Management, Inc. (ICM) is a social service agency that provides support to individuals who are diagnosed with brain injury, chronic mental illness, mental retardation, and developmental disabilities and who are Medicaid eligible. We also serve individuals who qualify as frail elderly, those who receive 100% county payment for services, and those who are able to privately pay for their support. ICM is a private organization that subcontracts with thirteen counties in Southeast Iowa area forming a consortium, which creates the single entity "Southeast Iowa Case Management (SICM)." Through SICM, the counties are able to combine their efforts and share resources of funding and personnel. SICM also serves 21 other counties in

Iowa through a mutual agreement with the individual county's Central Point of Coordination and Board of Supervisors.

We have a staff of about 90 employees in eight offices and serve approximately 1500 individuals. Our primary responsibility as a case manager is to the individual to act as an advocate by informing them of their rights and responsibilities as citizens, and to secure and link them to essential services that have been identified by the interdisciplinary team. We provide consumer driven programming and assist each individual to progress to increasingly independent functioning, in a setting that is less restrictive, age appropriate, and integrated into the community.

SICM is accredited by the Division of Mental Health and Disability Services to provide Case Management within the State of Iowa.

We locate and provide a link to many services for our clients as part of several Medicaid funded programs:

- Intellectual Disabilities Waiver
- Brain Injury Waiver
- Elderly Waiver
- Habilitation Services

**Some of the available services include:**

- Adult Day Care
- Assistive Devices
- Behavioral Programming
- Chore Services

Consumer Directed Attendant Care  
Family Counseling and Training  
Home Delivered Meals  
Home and Vehicle Modifications  
Home Health Aide  
Interim Medical Monitoring and Treatment  
Mental Health Outreach  
Nursing  
Personal Emergency Response System  
Prevocational  
Respite  
Specialized Medical Equipment  
Supported Community Living  
Supported Community Living - Residential Based  
Supported Employment  
Transportation

We measure our success by the accomplishments of our clients as they overcome challenges and break down barriers. Our employees have strength of character to never give up, either on our clients or ourselves. With integrity, we strive to make the lives of our individuals more fulfilling and successful and our community more accepting. Employees are given training, support, and opportunities to make a difference in the lives of the people we serve. Southeast Iowa Case Management is a leader in linking disability to ability by promoting wellness, community involvement, and personal growth opportunities in a non-judgmental and caring environment. In doing so, we enrich our own lives and acknowledge the diversity of all.

For more information regarding these services and others, please contact your local Southeast Iowa Case Management office.

## **MISSION STATEMENT**

It is the mission of Southeast Iowa Case Management, (SICM) to assist MH/MR/DD/BI individuals in achieving their greatest potential and to maximize their quality of life. SICM promotes consumer driven services based upon the person's strengths and needs and will assist individuals in the process of increasing independence in settings that are least restrictive, age appropriate, and integrated into the community. Case Managers will inform individuals of their rights and responsibilities as citizens, investigate an array of funding options and encourage the use of natural supports in the individual's community.

## **LOCATIONS**

### **ALBIA OFFICE**

400 North 12th Street  
P. O. Box 113  
Albia, IA 52531  
(641) 932-5697  
Email: sicm5@seiwacasemgmt.com

### **CHARITON OFFICE**

1920 Court Ave, Suite 2  
P. O. Box 527  
Chariton, IA 50049  
(641) 774-4543  
Email: sicm4@seiwacasemgmt.com

### **FAIRFIELD OFFICE**

101 North 16th Street  
P. O. Box 1103  
Fairfield, IA 52556  
(641) 472-3523  
Email: sicm1@seiwacasemgmt.com

### **MT. PLEASANT OFFICE**

1000 West Washington Street, Suite 102  
P. O. Box 334  
Mt. Pleasant, IA 52641  
(319) 986-5659  
Email: sicm7@seiwacasemgmt.com

### **MT. PLEASANT ELDERLY SERVICES OFFICE**

1000 West Washington Street, Suite 105  
P. O. Box 855  
Mt. Pleasant, IA 52641  
(319) 986-5071

### **OTTUMWA OFFICE**

801 Quincy Avenue, Suite 4  
P. O. Box 1626  
Ottumwa, IA 52501  
(641) 684-6399  
Email: sicm3@seiwacasemgmt.com

### **SIGOURNEY OFFICE**

119B South Jefferson  
P. O. Box 314

Sigourney, IA 52591  
(641) 622-2522  
Email: [sicm6@seiwacasemgmt.com](mailto:sicm6@seiwacasemgmt.com)

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1509 E. Washington, Suite 1  
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